



Shane Jones

Practice Director and Senior PMO Consultant

About Shane

A tenured business services leader, Shane brings more than 20 years of experience across a spectrum of markets serving energy and utilities (electric, gas, water), construction, non-profits, banking, and education. Shane works with clients to identify and adopt critical organizational behaviors and project methodologies that drive clarity and accountability among cross-functional project teams, greatly improving business performance, while lowering operational risk. Shane is especially adept at helping the organization move beyond project implementation to the achieve full-scale solution *adoption*, where the true pay-back is found.

How Shane has Helped Optimize Business Performance

- As interim-director of the PMO introduced rigorous project controls, implemented 3 new core systems, negotiated & renegotiated contracts to save \$5MM over 5 years, top-graded technology teams, and trained/mentored team members at international law firm.
- Designed and operationalized a Business Services department for a large construction services conglomerate, hiring project managers, business analysts, quality assurance analysts, trainers, and change managers, managing a portfolio of 100+ projects
- Led program implementation teams for field management systems at gas utility, optimizing service and construction operations for labor crews, utilizing purpose-built technology solutions
- As Program Manager, implemented and operationalized core systems for mortgage firm, increasing customer satisfaction and transforming back office processes and efficiencies
- Transformed core team into a fully functioning Project Management Office promulgating scalable processes, policies, and templates; mentored and developed team members in their application and use to achieve sustainability

Technology Experience

- Sr. Project Manager, Project Management Office, Centuri Group (\$1.5B)
- Product Owner/Sr. Project Manager, Greentree Financial
- Owner/Principal Consultant, Journey Business Solutions
- Sr. Project Manager – Imperial Irrigation District
- AIRE – Program Manager

Expertise

Industry Experience

- Construction
- Non-Profit
- Legal
- Education
- Utility – Gas / Electric / Water
- Banking and Mortgage
- Governmental

Specialties

- IT / Business Alignment
- Program / Project Management
- Strategic Planning
- Business Case Analysis
- Organizational Transformation
- Change / Communication Management
- Top-grading Teams
- Process Improvement
- Service Management
- Solution Adoption

Contact Information

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Clients and Companies Served

- Alliance Defending Freedom (Non-profit)
- Centuri Group (Energy Distribution Infrastructure/Utility Construction)
- Greentree Financial (Banking/Mortgage)
- Spire Energy (Gas Utility)
- Imperial Valley College (Education)
- Jericho Consulting (Professional Services)
- Imperial Valley Regional Occupational Program (Non-profit)
- Imperial Irrigation District (Electric and Water Utility)
- Luke Airforce Base (Governmental)
- AIRES (Non-profit)

Education

Masters – Project Management, Keller Graduate School of Management

MBA – Keller Graduate School of Management

BS – Computer Information Systems, DeVry University